Accessing Community Services 23.5

Objectives: At the end of this portfolio, you should be able to:

1. Access and use Internet resources to obtain community service information
2. Locate specific community services and read ads in the yellow pages
3. Use library services to obtain community service information
4. Find phone numbers of government agencies in the government listings of the phone book

Tasks: You will demonstrate these skills by:

1. Matching a problem situation with a resource
2. Creating a personal community resource booklet

Materials needed:

1. Community information

~ *Notes* ~

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Task # 1 – Match a Problem Situation with a Resource

Instructions: Match each problem situation with an agency or service you could contact to get help with that situation.

Problem: A single mother is worried that her teen-aged son may be using drugs.

Agency: _____

How will the agency be able to help? _____
_____
_____

Problem: A homeowner thinks he was overcharged on his utility bill.

Agency: _____

How will the agency be able to help? _____
_____
_____

Problem: A recent immigrant wants to find out how to become a US citizen.

Agency: _____

How will the agency be able to help? _____
_____
_____

Problem: A community member wants to find a place to volunteer their services.

Agency: _____

How will the agency be able to help? _____
_____
_____

Problem: A mother with three children needs to escape domestic violence.

Agency: _____

How will the agency be able to help? _____

_____

_____

Problem: A family is looking for a recreational activity they can all do together.

Agency: _____

Agency: _____

How will the agency be able to help? _____

_____

_____

Problem: An unemployed worker needs help getting a job.

Agency: _____

How will the agency be able to help? _____

_____

_____

Problem: A low income family needs to find health insurance.

Agency: _____

How will the agency be able to help? _____

_____

_____

Problem: An adult learner wants to continue her education.

Agency: _____

How will the agency be able to help? _____

_____

_____

Task # 2 – Personal Community Resource Booklet

Instructions: Create a list of community resource organizations based on you and your family's needs. Include a table of contents and page numbers

Table of Contents:

1. _____ page: _____
2. _____ page: _____
3. _____ page: _____
4. _____ page: _____
5. _____ page: _____
6. _____ page: _____
7. _____ page: _____
8. _____ page: _____

Agency name:
Phone number:
Address:
Website:
Type of services offered:
Eligibility requirements:
Fees:

Agency name:
Phone number:
Address:
Website:
Type of services offered:
Eligibility requirements:
Fees:

Agency name:
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Website:
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